

| Price List 09/08 | Install | Monthly Rental |
|--|----------|----------------|
| Customer NOW - Inbound | | |
| Inbound Agent | £25.00 | £14.00 |
| Agent Statistics Included | £25.00 | £20.00 |
| Advanced IP Softphone with Global VPN Access | £25.00 | £12.00 |
| Training (Per person per day) Allow 2 days course | £500.00 | N/A |
| Advanced Feature Options | | |
| Advanced Service: Call Recording | £20.00 | £20.00 |
| Advanced Service: Call Recording Storage 9per GB per Month) | £10.00 | £10.00 |
| Support | | |
| Standard SLA - Business Hours | Included | Included |
| Enhanced SLA 4hr + 4hr | | POA |
| Monthly Scripting / Database Support (Max 8hrs per month: discount £75ph 8hrs+) | £0.00 | £500.00 |
| Connectivity (Voice, Internet, Data) | | |
| Sabre Connect (Up to 5 call capability, Internet 2mb/256, Inter-site Data MPLS) ADSL | £495.00 | £150.00 |
| Sabre Connect (Up to 14 call capability, Internet 2mb/2mb, Inter-site Data MPLS) SDSL | £1025.00 | £550.00 |
| Sabre Connect (Up to 40 call capability, Internet 2mb+/2mb+, Inter-site Data MPLS) LL, LES | POA | POA |
| Satellite (UK, International) | POA | POA |
| Managed Backup IP connectivity (HSRP) | POA | POA |
| MPLS Peering, cross connections to Ciptex POPs | POA | POA |
| WIFI - Managed Corporate WIFI | | |
| Managed WIFI (SSID) access point per month | £1025.00 | £550.00 |
| Additional SSID | POA | POA |
| Location Services (tagging and tracking) | POA | POA |
| VoWIFI (voice over wireless) | POA | POA |
| WIFI Planning (coverage planning) | POA | POA |

Sabre Telecommunications Ltd

1 Woodingdean Business Park, Sea View Way, Brighton, BN2 6NX

Telephone: 01273 391200 Facsimile: 01273 391201

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| Business NOW Options | | |
| Basic Avaya IP Phone (inclusive of all standard PABX, unlimited voicemail) £9610 | £25.00 | £20.00 |
| Advanced Avaya IP Phones (as above plus duplex speakerphone, LAN port for computer) 9620 | £25.00 | £25.00 |
| Advanced IP Softphone with Global VPN Access | £25.00 | £20.00 |
| Home worker VPN Handset (4610) only, includes VPN | £25.00 | £30.00 |
| Polycom IP Star Phone (Conference Phone) | | |
| Other handsets available on request (receptionist, console extensions) | | |
| Advanced Feature Options | | |
| Analogue line over IP (FAX or PDQ using Ciptex IP connection) | £80.00 | £15.00 |
| Cell or mobile Bridge (EC500), per handset | £0.00 | £6.00 |
| Music on Hold (mpeg, excludes copyrights if applicable) | £50.00 | Free |
| Call Recording per handset / DDI | £18.00 | £20.00 |
| Call Recording storage (GB/month) | £0.00 | £10.00 |
| Call Recording Playback | £18.00 | £20.00 |
| IVR | | |
| Professional services: Business Requirement Analysis & Design / day | £800.00 | N/A |
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